**Right of refusal form - application for refusal**

(complete and send this form only if you wish to withdraw from the contract)

Date:

Seller's name: SIA "MARUMA"

Seller's (actual) address: Riga, Vīksnes street 19 - 5A, LV-1069, Latvia

Seller's phone number: +371 26329774

Seller's email address: [hello@marumayarns.com](mailto:hello@marumayarns.com)

Customer name, surname:

Customer address:

Product Name:

Date of product purchase:

Date of receiving the product:

Proof of purchase:

Consumer notice of withdrawal: I hereby declare that I wish to withdraw from the contract I have entered into for the purchase of the item listed above.

Consumer's signature:

Please send the completed right of withdrawal form together with a copy of the purchase confirmation to SIA "MARUMA" at the address Rīga, Vīksnes street 19 - 5A, LV-1069, Latvia.

Please send or deliver the received product to SIA "MARUMA" at Riga, Vīksnes Street 19 - 5A, LV-1069, Latvia within 14 days.

**Information on using the right of withdrawal**

You have the right to withdraw from this contract within 14 days without giving a reason.

The right of withdrawal will expire after 14 days from the day of receipt of the goods. If the end of the term falls on an "officially" designated holiday in the country, the right of withdrawal can be exercised until the working day following the end date of the said term (including it).

In order to use the right of refusal, we - SIA "MARUMA", Rīga, Vīksnes street 19 - 5A, LV-1069, Latvia, +371 26329774, hello@marumayarns.com, will send you an unequivocal notification (e.g., letter or e-mail) - must be informed about the decision to withdraw from the concluded contract. You may use the sample opt-out form above, but it is not required.

In order for the deadline for the right of withdrawal to be respected, it is sufficient if you send your notification about the exercise of the right of withdrawal before the expiry of the right of withdrawal.

**Consequences of exercising the right of withdrawal**

If you cancel this contract, we will refund to you all payments received from you, excluding delivery costs (excluding any additional costs incurred because you have chosen a delivery method other than the cheapest standard delivery method offered by us), without undue delay and at any in the case of no later than 14 days from the day on which we were informed of your decision to withdraw from this contract. Refunds will be made using the same payment method you used for the original transaction, unless you have expressly agreed otherwise. In any event, you will not be charged any fee in connection with such refund.

We may withhold the refund until we have received the goods back or you have provided proof that the goods have been returned, whichever is earlier.

You must send the goods back or deliver them to SIA "MARUMA", Rīga, Vīksnes street 19 - 5A, LV-1069, Latvia, without undue delay and in any case no later than 14 days from the day you notified us of your decision to withdraw from this contract. The deadline will be met if you send the goods back before the 14-day deadline.

You will have to cover the direct costs associated with returning the goods (the maximum cost if the goods cannot be sent back by post could be around 40 EUR).

You are only responsible for the decrease in value of the goods if the goods are used for other purposes than to establish the type, characteristics and performance of these goods. The product can be used for testing purposes to the extent that it would be possible to do so in the store.